

May 2009

First Edition

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Who is Next Generation?

Next Generation is...

- Focused on customer delight
- Experienced & passionate team
- Differentiated by innovation & technology
- One of the nation's largest companies with full service vending, dining and office refreshment services
- Outstanding client references
- Known for keeping its promises

Next Generation Vending and Food Service, Inc.

5 Campanelli Circle, Suite 200
Canton, MA 02021
Phone: 781-828-2345
Fax: 781-828-1799



Message from David A. Mac Isaac, Chairman & CEO

Seventeen months ago, Next Generation was born. In that time, we have strived to create an environment where our employees can delight our customers on a daily basis. We also realized that in these tough economic times, size matters. To that end, in November and December we completed four acquisitions which doubled our size and in turn makes us the largest vending and food service company in the Northeast. This size allows us the strong financial base necessary to properly service you, our customer.

As we head into Q2 of 2009 we remain focused on the same goals - to delight our customers and to continue growing. We look forward to sharing with you the goings-on at Next Generation as the quarters progress. So until then, have a great Next Generation day!



Message from John Ioannou, President

Welcome to Next Generation's premier issue of our customer newsletter. Our intention is to provide periodic updates outlining Next Generation's business and services. We hope you enjoy it!

As we continually try to improve, I would like to share with you the Values that we live by every day...
 ✦ We work to delight our customers ✦ Integrity is at the center of everything we do
 ✦ We strive to be the best employer in the industry ✦ We treat everyone with respect
 ✦ Innovation is our differentiator.

Please visit our website, where you will find exciting news and press releases about Next Generation. Let us know what you think about this first edition, as we will be striving to improve future issues.

Thank you for your business!

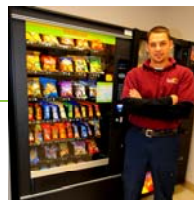


Customer Care Center

Next Generation's world class, in-house Customer Care Center is here to serve you. **Please call 877-NG4-VEND (877-644-8363)** if you have any concerns or service needs.

Driving Service Beyond Customer Expectations

- ⇒ Next Generation is proud of its 99.01% customer retention rate
- ⇒ Total annual customer experiences = 80.8 million (products vended)
- ⇒ Defect-free customer experiences = 99.9%



Vitalities™ Healthy Food Choices

- Recipes that are used meet the posted nutritional facts.
- Recipes based on various well known sources using Balanced Choices.
- Our healthy choice initiative in our snack, beverage and fresh food vending machines.
- Name brand product options that provide a healthy choice alternative.
- Information provided to allow the customer to decide for themselves.

Each **Vitalities™** offering includes a display chart showing nutrition facts.

Registered Dietitian Approved



Our Survey Results!



Surveys are administered by an independent survey company.

Our Partnership with Canteen!

Today we are one of the largest vending and food service companies in the Northeast and one of the biggest in the United States.

We are also a Canteen franchisee, which enables Next Generation to provide a unique blend of services to each of our customers.

For example:

- Promotions and Marketing
- Purchasing Resources
- Sharing of Industry Best Practices

FOCUS ON PERFORMANCE



The Culinary Center, due to the recent acquisitions and business growth, has more than doubled the production of Fresh Food items, from 14,000 to 30,000 per week. This sustained and high quality production would not have been possible, without the efforts and dedication of the Culinary Center's employees, located in Canastota, NY.

The Culinary Center employees produce each menu item with passion and efficiency to ensure the ultimate goal of "delighting" their customers. New menus that are enhanced by seasonal changes, new marketing materials, new packaging, new labeling and truck refrigeration have been incorporated to improve the Culinary Center's effectiveness. Additionally, a new monthly signature menu item has been introduced.

These are exciting times for Next Generation, and the Canastota Culinary Center has positioned itself well for the future.



Tough Economy, We'll Get Through It!

Next Generation is combating the tough economic conditions in our Café and Vending locations by providing...

- Economic Relief Menus**
- Value Vending Menus**
- Savor and Save Dollar Value Deals**
- Everyday Value Pricing**



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www.nextgenerationone.com

innovation@nextgenerationone.com



Vending Solutions

Office Refreshment Solutions



Our Mission



Dining Solutions

We make it our daily business to be the industry's best vending, dining and office coffee services company. We are honorable, innovative and proactive partners with our customers, employees, suppliers and communities.